

STAY WITH CONFIDENCE



Cairn Group is pleased to present **'Stay with Confidence'** to give you reassurance that your stay will take place in a safe and healthy environment where the strictest hygiene procedures are in place.

'Stay with Confidence' encapsulates the comprehensive series of measures in place at our hotels to ensure the safety and wellbeing of all those who visit our hotels, based on the most recent guidance from the World Health Organization (WHO) and the UK Government.

Please familiarise yourself with the following services and procedures.



CLEANLINESS

Our 'Cleanliness Assured' proposition ensures an enhanced cleaning and disinfection programme is in place throughout the hotel.

This includes measures such as:

- Hand sanitiser stations are in place across the hotel
- We display posters regarding the importance of handwashing and good hygiene across all communal areas
- We regularly clean high-touch areas throughout the day
- The housekeeping team wash their hands prior to cleaning each bedroom
- Bedrooms are subject to a 10 point deep cleaning programme after check out

SOCIAL DISTANCING



- Across our hotels we are observing the current social distancing guidelines
- Signs and markings are located across the hotel to remind guests to keep their distance
- A lift etiquette protocol is also in place

FOOD & BEVERAGE



- All food and drink menus are available online
- Grab & go options available via hygienic delivery methods
- Contactless room service options available across our hotels

STAFF TRAINING



- A health & hygiene champion has been nominated across each of our venues
- All staff have undergone Covid-19 awareness and wellbeing training

We hope you enjoy your stay!